

City Council Workshop

Agenda Item #1

September 12, 2016

Diversity Training

At the request of Councilor Fox, the City Council held a diversity training session on July 27, 2016. Maine Intercultural Communication Consultants were brought in to conduct the training.

Monday's workshop will have a brief overview of the concepts introduced at the July 27th workshop with additional demographic data along with the following topics;

- How do we effectively engage with culturally diverse populations?
- Developing our cultural competency skills
- Understand who is in South Portland and why
- Techniques and strategies for building trust (including local successful models)
- How do we engage diverse people from an employment standpoint?
- Strategies for successful recruitment



Interim City Manager